



PJ04 - Job Description – Support Worker

Job Description – Support Worker (Form) (page 1)

Employee name:		Issue date:	
Job title:	Support Worker		
Reports to:	Line Manager		
Main function of the job:			
(Note: In addition to these functions employees are required to carry out such duties as may reasonably be required).			
To maintain Care skills at a current level, and undertake such training and development as may from time-to-time be required to maintain that currency of practice.			
To provide Care in accordance with current best practice, according to policy and procedures, agreed standards, legislative requirements, relevant regulations under the direction of the Manager, and within the financial plans agreed from time-to-time.			
Location:	Time 4 U Limited, but you may be relocated within the UK at the discretion of the company with 4 weeks' notice.		
Main Duties (not in any order of priority):	Working within the organisation:		
	1. Develop effective working relationships with the other employees within The Time 4 U Ltd.		
	2. Support an open, positive and inclusive working culture.		
	3. Participate in the development of The Time 4 U Ltd's policies.		
	4. Participate in evaluation of The Time 4 U Ltd against agreed organisational goals, business, and quality objectives.		
	5. Work to establish effective employer-employee relationships.		
	6. Minimise legal risks.		
	7. Participate in the maintenance of The Time 4 U Ltd's management information systems.		
	8. Assist in the formulation and implementation of Care policies and procedures.		
	9. Assist in the implementation and maintenance of the standards required by legislation related to the registration of The Time 4 U Ltd.		
	10. Act within The Time 4 U Ltd's budget based on The Time 4 U Ltd's objectives and within the projected revenue.		
	11. Work in a cost-effective manner.		
	12. Be involved in the implementation and maintenance of The Time 4 U Ltd.'s quality assurance program. This is to include health and safety inspections within the units..		
	13. Assist in the design and administration of an evaluation of the Care standards and Care service provision.		
	14. Systematically solve day-to-day problematical issues which arise.		
	15. Carry out duties allocated by the line manager within reason.		
	16. To support the service user allocated to you by the line manager during a shift.		
	17. To complete daily logs for service users.		
18. Ensure a clean and safe environment for service users is maintained in the units by following the cleaning schedule.			



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Job Description – Support Worker (Form) (page 2)

Main Duties (not in any order of priority):	Care Services:
	1. Assist in the development of the philosophy, goals and objectives for the Care practice.
	2. Assist in the assessment of the effectiveness of Care implementation and delivery
	3. Implement action to meet and maintain Care standards.
	4. Work in cooperation with members of multi-disciplinary health teams in order to maximise opportunities for Service User therapeutic Care.
	5. Ensure Service User rights are protected.
	6. Encourage a model of self-care and Service User rehabilitation.
	7. Record relevant activities in Care Plans.
	8. Evaluate standards of Care competence.
	Professional Long Term Care Leadership:
	1. Encourage innovative methods for the delivery of Care.
	2. Encourage health promotion within Care strategies.
	3. Seek opportunities for personal and professional growth.
	4. Promote a positive image for residency and employment within The Time 4 U Ltd.
	Human Resources:
	1. Cooperate with the implementation, evaluation, orientation and induction of all new employees.
	2. Support the implementation of The Time 4 U Ltd's policies and procedures.
	3. Support the effective resolution of team conflicts.
	4. Support a work atmosphere which promotes a high quality of work life.
	5. Support and maintain a culture of performance and excellence.
Working hours:	36 Hours pro rota
Qualifications required:	Care Certificate

	Date	Sign
Employee Name:		
Manager Name:		